

Bp Premier SUMMIT 2025

Please take a seat,
your session starts soon.

Acknowledgement of Country

Best Practice Software acknowledges the Traditional Custodians of Country throughout Australia and recognise their unique cultural and spiritual relationships to the land, waters, and seas and their rich contribution to society. We pay our respects to ancestors and Elders, past, present, and emerging.

Best Practice Software respects Māori as the tangata whenua and Treaty of Waitangi partners in Aotearoa New Zealand.

Right: Ginmine design from corner, radiating outwards.
Designed for the Bp Bundaberg Operations Hub Mural Project, 2021

Artist: Nicole Wone

Addresses themes of: Evolution – Adaptation of Universe and traditional Indigenous beliefs across the globe.

Beginning of time, darkness. Movement in the cosmos. Rainbow Serpent – Creation being. Ancestral lineage without our DNA





S

Margaret Windsor

Chronic Condition Management: Smarter Care with Bp

Margaret Windsor

Marg is a highly experienced Registered Nurse with 30 years of experience in primary health care, clinical settings, and healthcare management.

With expertise in system implementation and a passion for continuous quality improvement, chronic disease management, and the integration of electronic health records (EHR) to enhance patient outcomes and streamline healthcare processes.

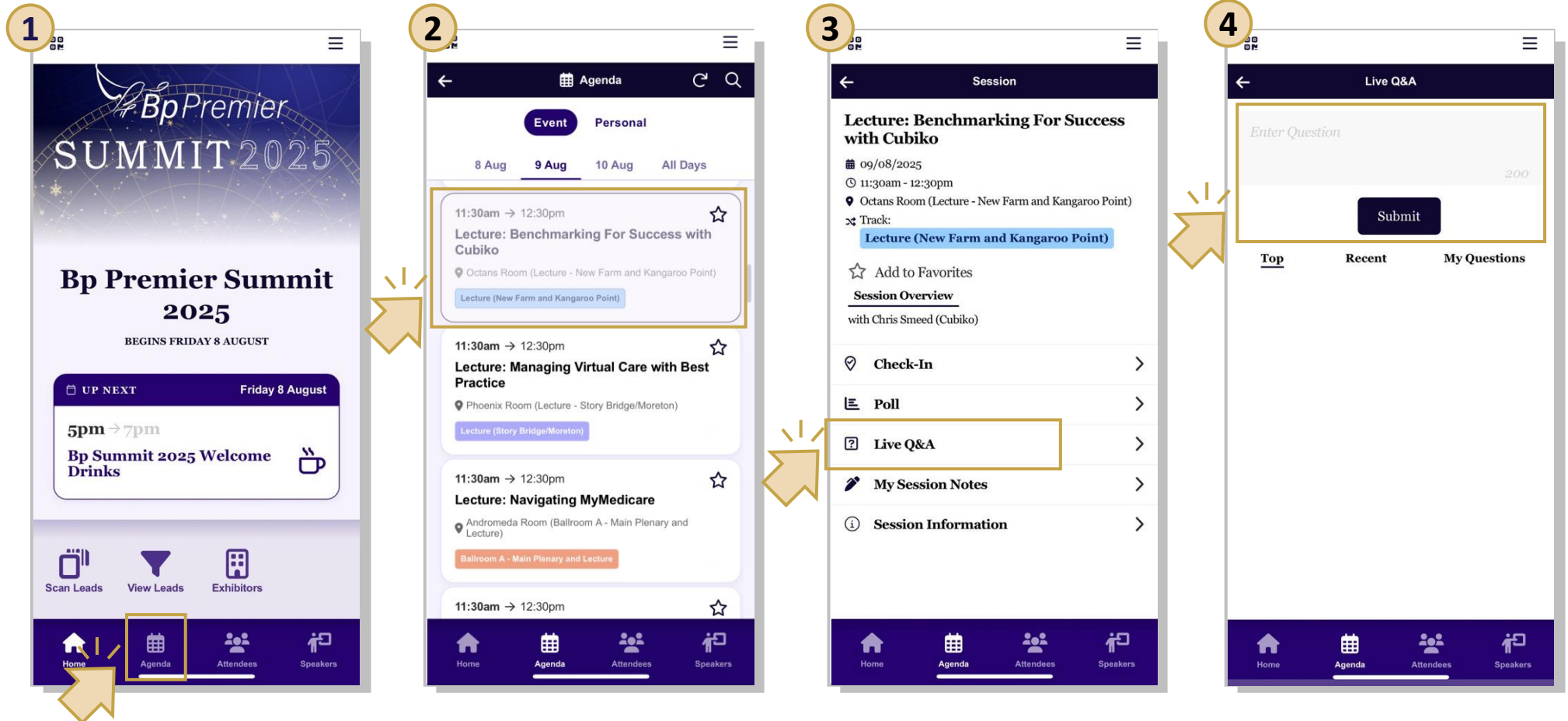


BpPremier SUMMIT 2025

Ask any questions
using The Event App



Download the app
By scanning the QR code



A detailed background image of a celestial constellation map, likely a star chart or astrological chart, featuring various constellations and star patterns in a dark blue/purple hue. The map includes labels for constellations like CORONA-BOREALIS, DELPHINUS, CYGNUS, SAGITTA, ALBIREO, CEPHEUS, and URSA MINOR, as well as star names like VEGA, DENEK, and ALPHECGA. It also shows celestial lines and symbols like the zodiac signs.

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**Chronic Condition Management:
Smarter Care with Bp**

Margaret Windsor



Not about the template!!

Where will my patient be in year and where will they be in 5 years
and what do I need to do today to keep them well and out of hospital



Going from Face
to Face

To Side by Side



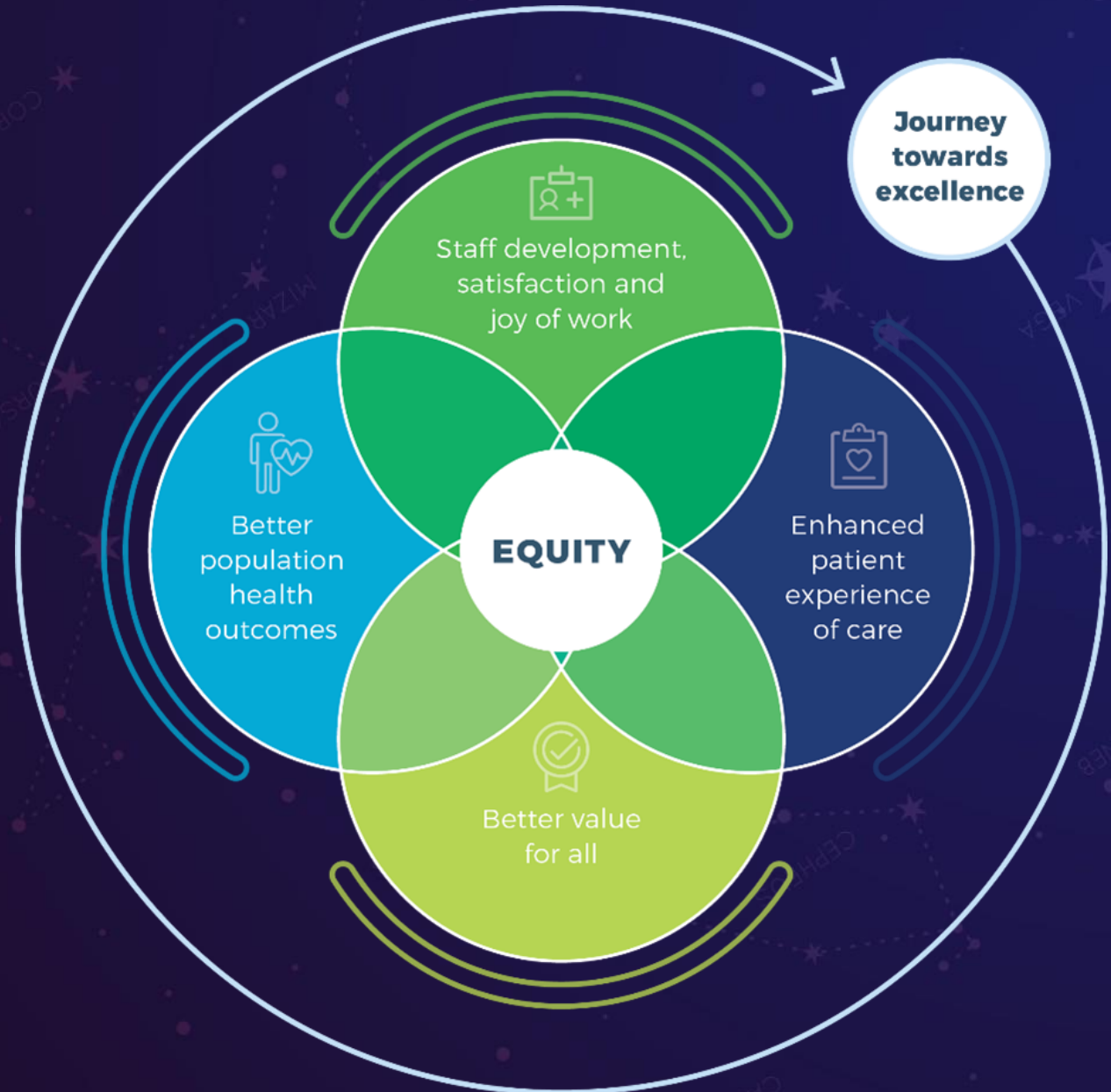
Chronic Condition Management is so much more

- Patient Centred
- Team Based Care
- Scope of practice
- Quintuple aim
 - Enhanced patient experience of care
 - Better Population Health Outcomes
 - Better value for all
 - Staff development, satisfaction and joy of work
 - Equity

The Foundations

- ✓ Effective team – integrate primary and acute care services to support patient wellbeing
- ✓ Culture that promotes and encourages innovation, leadership and collaboration
- ✓ Work within a quality framework to ensure patients have access to safe and high-quality care (Quintuple Aim)
- ✓ Deliver services locally where it is safe and sustainable to do so
- ✓ Self management and health literacy strategy that is embedded across the district.
- ✓ Evidence based – guidelines e.g. Qld health, RACGP Create a Toolbox

Chronic Condition Management Framework







Systematic Team Chronic Condition Management

Keeping people well and out of hospital



Your Best Practice Toolbox






MBS Chronic Disease Management Changes

From 1st July 2025

Be ready for the new MBS changes



Best Practice Software resources

Best Practice Software is here to help you navigate your way through the minefield of information around Chronic Disease Management changes in 2025!

[FAQ: GP Chronic Condition Management Plan \(GPCCMP\)](#)

Answers frequently asked questions about the upcoming changes to the MBS Chronic Disease Management framework.

[Preparing for Chronic Condition Management Changes in Bp Premier](#)

Provides an overview of the upcoming changes in Bp Premier to support the new Chronic Disease Management framework from 1 July 2025, including billing, template, and workflow updates.

[Database Search: Chronic Condition Management](#)

A collection of database search queries is provided to assist practices in identifying patients who may be eligible for a GP Chronic Condition Management Plan (GPCCMP) and review.

[Database Search: Patients who can benefit from MyMedicare](#)

Includes information about generating patient lists for patients who would benefit from registering with MyMedicare.

Care Plan Templates



Database Cleansing

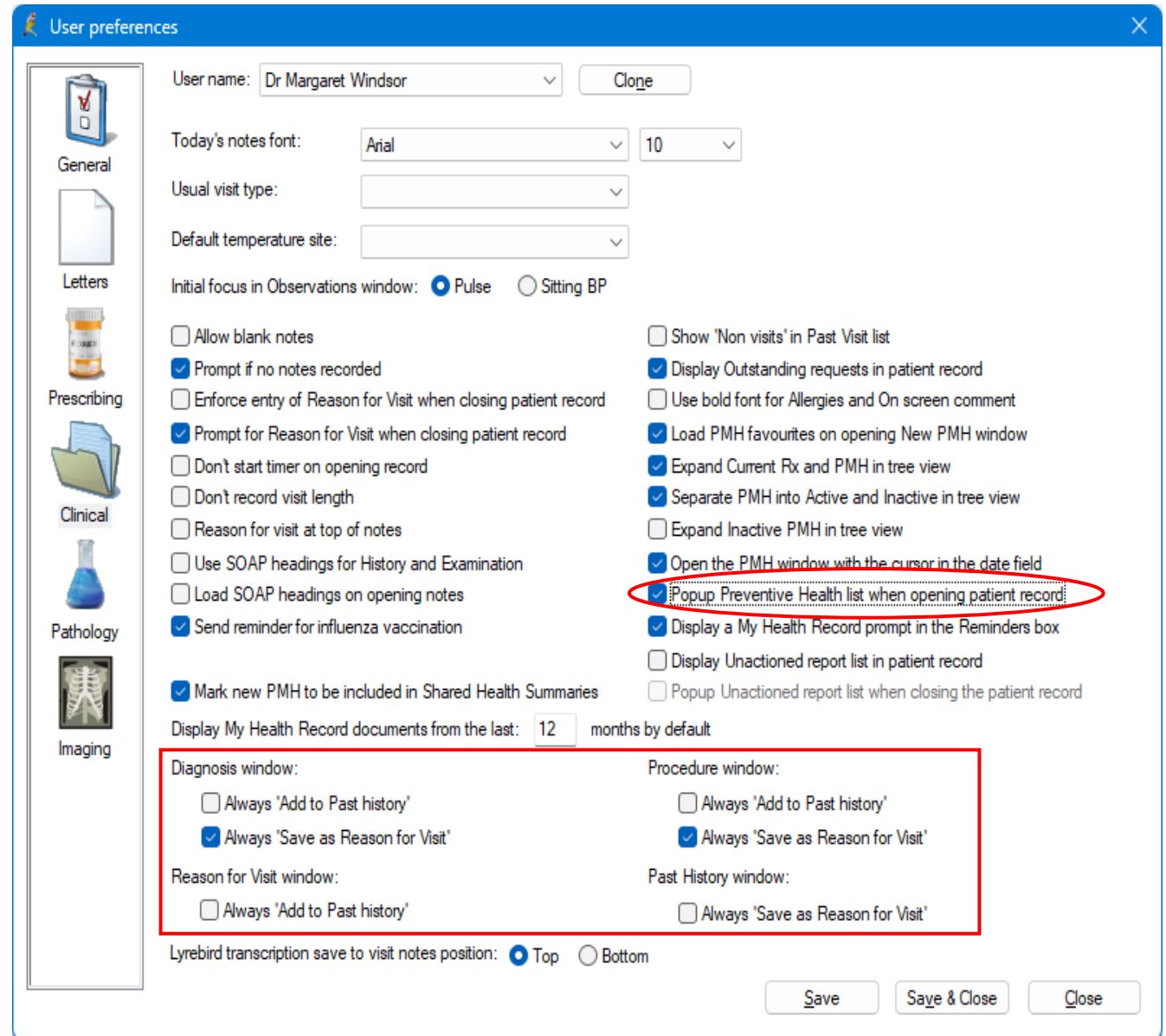
Accuracy equals efficiency

Any computer software is only as useful as the data that is entered into it.

Keep your database clean and accurate

Key to a good database

- Culling inactive patient health information
- Important to maintain active health records.
- Updating patient information so that it remains current.
 - Allergies
 - Past History
 - Scripts
 - Immunisations
 - Recalls and reminders
 - Outstanding requests
 - Preventive health e.g. Height, weight, BP



User preferences

User name: Dr Margaret Windsor Clone

Today's notes font: Arial 10

Usual visit type:

Default temperature site:

Initial focus in Observations window: ☒ Pulse ☐ Sitting BP

☐ Allow blank notes

☒ Prompt if no notes recorded

☐ Enforce entry of Reason for Visit when closing patient record

☒ Prompt for Reason for Visit when closing patient record

☐ Don't start timer on opening record

☐ Don't record visit length

☐ Reason for visit at top of notes

☐ Use SOAP headings for History and Examination

☐ Load SOAP headings on opening notes

☒ Send reminder for influenza vaccination

☒ Mark new PMH to be included in Shared Health Summaries

Display My Health Record documents from the last: 12 months by default

☐ Show 'Non visits' in Past Visit list

☒ Display Outstanding requests in patient record

☐ Use bold font for Allergies and On screen comment

☒ Load PMH favourites on opening New PMH window

☒ Expand Current Rx and PMH in tree view

☒ Separate PMH into Active and Inactive in tree view

☐ Expand Inactive PMH in tree view

☒ Open the PMH window with the cursor in the date field

☒ Popup Preventive Health list when opening patient record

☒ Display a My Health Record prompt in the Reminders box

☐ Display Unactioned report list in patient record

☐ Popup Unactioned report list when closing the patient record

Diagnosis window:

☐ Always 'Add to Past history'

☒ Always 'Save as Reason for Visit'

Reason for Visit window:

☐ Always 'Add to Past history'

Procedure window:

☐ Always 'Add to Past history'

☒ Always 'Save as Reason for Visit'

Past History window:

☐ Always 'Save as Reason for Visit'

Lyrebird transcription save to visit notes position: ☒ Top ☐ Bottom

Save Save & Close Close

Your Best Practice Toolbox

- Disease Registers/ Database searches
- Templates
- Enhanced Primary Care features
 - Care Plans
 - Diabetic Cycle of Care
 - Health Assessments
- Reminders and Action lists
- Fact Sheets, Patient Education and Digital Media
- Preventative Care Prompts

Your Best Practice Toolbox

Word Processor templates

☐ All ☐ Custom ☒ Supplied ☐ Include all states

Template name	All users	Type
Genea GeneSyte Non-Invasive Prenatal Screening	Yes	Supplied
Genea Ovulation Tracking Referral	Yes	Supplied
Genea Pathology Request	Yes	Supplied
GenesisCare Sleep Medicine (QLD)	Yes	Supplied
Genetic Carrier Screening Request Form	Yes	Supplied
GP Mental Health Care Plan	Yes	Supplied
GPCCM Plan	Yes	Supplied
GPCCM Plan Allied Health Referral	Yes	Supplied
GPMP/TCA	Yes	Supplied
GPMP-TCA for eating disorders - IOI	Yes	Supplied
Guardian Exercise Rehab - Physio and Exercise Phys	Yes	Supplied
Harmony NIPT Request Form	Yes	Supplied
Haven Ultrasound Referral Form	Yes	Supplied
Hearing Services Program Medical Certificate	Yes	Supplied
Heart Health Check - CVD Risk Assessment Form	Yes	Supplied
Heart Health Check - My Healthy Heart Plan	Yes	Supplied
Holter Monitoring Referral Form	Yes	Supplied
InsideOut screener for eating disorders IOI-S	Yes	Supplied
Ipswich Hearts Cardiac Test Request Form	Yes	Supplied
K10 Assessment	Yes	Supplied
Lung Function Referral (Cleveland)	Yes	Supplied
Mater Health - Maternal Fetal Medicine Referral	Yes	Supplied
Mater Hill Gastroenterology Direct Access Referral	Yes	Supplied

Rename template Delete template

GP CHRONIC CONDITION MANAGEMENT PLAN
WBS Item 95582639 or 36292668

Expand Collapse

- Past visits
- Current Rx
 - Flixotide 250 CFC-Free 250mcg Inhaler
 - Losac 10mg Tablet 1 Daily.
 - Ramipril 5mg Capsule 600 mL Three tin
 - Ventolin CFC-Free 100mcg/dose Inhale
 - Zyprexa 10mg Tablet 1 Daily.
- Past history
- Immunisations
- Investigation reports
- Correspondence In
- Correspondence Out
- Past prescriptions
- Observations
- Family/Social history
- Clinical images
- Enhanced Primary Care
- ADF Post Discharge GP Health /
- Health assessments
- Medication reviews
- Care plans
- Diabetes Cycle of Care
- Dementia Assessment

AutoFill

AutoFill entries:

Shortcut	Text
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Add Edit Delete

GP Management Plan

Previous care plan date: ☒ 22/04/2025 Previous care plan by:

Previous care plan outcome:

Carer details: Self ☒ Self

Problem	Goal
IHD	Improve general health
Diabetes Mellitus, Type 2	Improve mobility
Hypertension	Maintain function
	Prevent weight loss

Task	Provider	Date due
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Provider	Category	Phone	Fax	Address
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Other comments:

Performed By: Dr Margaret Windsor Date for review of care plan: 24/01/2026 ☐ Send reminder

☐ Print patient copy



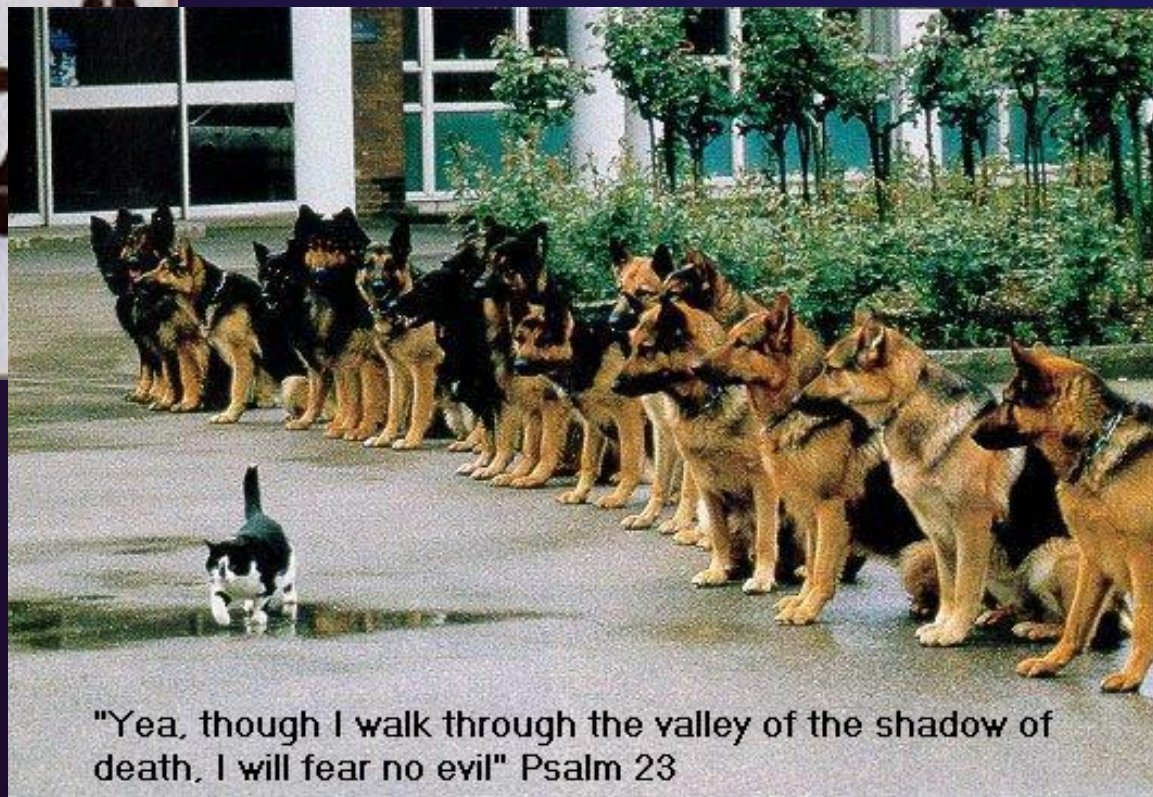
Are you ready
to be a
champion?

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**Chronic Condition
Management**

Margaret Windsor

Thank you



"Yea, though I walk through the valley of the shadow of
death, I will fear no evil" Psalm 23

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Questions & Answers



Thank you for joining us!



**Our Bp Summit Presentations
and Resources are available
via our Knowledge Base**

**Chronic Condition
Management:
Smarter Care with Bp**

Margaret Windsor